



VISANOW's Global Immigration Services

"VISANOW provides a more open and transparent service. Our employees know exactly where their cases stand at any given time and they know that they can expect to have their questions answered in a timely manner. VISANOW's flat rate fee structure also helps managers to more precisely manage their budgets."

*Scott Mallory, Specialist, Immigration
American Airlines®*

Streamline Your Global Immigration Process

Global workforce mobility is a critical success factor for your organization. Whether you are employing non-local staff in the U.S. or abroad, managing the associated legal immigration procedures is a complex task. Ever-changing immigration laws and regulations, consolidation of HR responsibilities and increasing pressure to reduce costs all complicate matters further.

VISANOW is a leader in global corporate immigration services with local presence in the U.S. and vast worldwide network. For more than a decade, VISANOW has set the standard in efficient global immigration solutions for thousands of clients across various industries and company sizes with a process that consistently delivers the greatest customer support through:

- Faster Responses
- Greater Access to Information
- Time Savings
- Lower and Predictable Costs
- Guaranteed Success



"We had an employee in China who needed to apply for a visa. I just sent him the link to the VISANOW website and he was able to get started on the process immediately."

"We just don't have the paper we had before. It's all online, including electronic signatures. I used to have to fax forms, have employees write corrections on them, and eventually file them."

*Carrie Ball, Senior International HR Representative
Diebold®*

The VISANOW Difference

What differentiates VISANOW from traditional providers is the combination of our patented online process, deep legal immigration expertise and commitment to customer service. More than 90% of the immigration process is administrative. VISANOW's process streamlines these tasks, allowing our attorneys to focus their attention on achieving unrivalled approval rates. Process efficiencies enable us to offer very competitive fees that are fixed regardless of how complex a case turns out to be. Unlike traditional providers, VISANOW also employs a customer service team dedicated to ensuring that the quality of the overall client experience matches the outstanding results delivered by our legal team.

Faster Responses

- 30-minute attorney response time.
- 5-10 times faster application preparation than traditional providers, same-day filing capability.

Greater Access to Information

- Centralized online storage of all documents and communication with legal team.
- 24/7 direct access to attorneys and real-time case information for employers and employees.
- Proactive stakeholder notification of changes and required actions, including upcoming expiration dates.
- HR dashboards and reporting tools.

Time Savings

- HR time savings from eliminating intermediary role between employee and provider.
- Employee time savings through online application management independent of location and time zones.

Lower and Predictable Costs

- Fixed fees with no hidden costs regardless of case complexity, 25-50% below industry average.
- Multiple service tiers guarantee optimal level of assistance.

Guaranteed Success

- Unrivalled approval rates backed by the industry's only success guarantee.
- Customer Support team dedicated to exceeding clients' expectations.
- Scalable and flexible process easily adjusts to varying hiring volumes.

The VISANOW Platform

With VISANOW's secure platform, both employers and employees have unlimited access to their case information. Online review and approval of forms allow you to keep the process moving forward and reduces the transfer of paperwork involved in the traditional process. Your candidates can participate from anywhere in the world - provide information and documentation, communicate with our legal team, or get status updates - while you maintain full oversight of the process.

The screenshot displays the VISANOW GLOBAL IMMIGRATION interface. At the top, there are navigation tabs for 'COMPANY INFO', 'DIVISION INFO', 'CASES', and 'DIVISION SUMMARY'. The 'CASES' tab is selected. Below the navigation, there is a header for 'Account # VM00124 - Acme Global Corporation : Acme Global'. The main content area is divided into several sections: 'Alerts' (with a notification dated 9/11/2009 2:25:18 PM), 'ASK A QUESTION' (with a text input field and 'SUBMIT' and 'CLEAR' buttons), and 'Question / Response Log' (with a search bar and a table showing an 'ANSWER' dated 9/11/2009 2:27:24 PM). Red numbered callouts (1-6) highlight specific features: 1 points to the 'Destination Country' dropdown, 2 to the 'CASES' tab, 3 to the account information, 4 to the 'ASK A QUESTION' input field, 5 to the 'ANSWER' in the log, and 6 to the alert notification.

- 1 Create a New Visa Application:**
Easily initiate a new application by selecting the appropriate destination and visa through the drop-down menu.
- 2 Cases Tab:**
Provides details for all open and approved individual cases including type of application, current status and applicable expiration dates.
- 3 Customer Support:**
Directly links to your support teams in legal, client services, and technical support.
- 4 Ask a Legal Question:**
Submit questions to the VISANOW legal team and get replies in the Question/ Response log in 30 minutes or less.
- 5 Question/Response Log:**
Access centralized records of communication for all applicants providing a convenient case history.
- 6 Alerts:**
In addition to email notifications, this section provides important updates and notifications of required actions.



“Prior to working with VISANOW, we utilized a number of firms and were primarily paper-based. Since VISANOW is based around an IT platform that allows all impacted parties to log-in and enter and review their own data – rather than going to an HR point person who then has to relay the information to the law firm AND follow-up with clarifying questions only to relay the information back to the applicant – they were exactly what we were looking for.”

*Buck Hollister, Corporate Counsel
Tokyo Electron®*



The VISANOW Advantage

VISANOW's patented web-based solution has redefined the immigration process among legal service providers. While traditional law firms attempt to incorporate new tools into an outdated model, VISANOW fully integrates progressive technology throughout the process, driving immigration legal services to higher levels of service and efficiency.

Switching from your traditional provider to VISANOW is easy. We handle all interaction with your previous provider and transfer of cases without any cost to you and can start managing existing cases immediately.

"VISANOW helps us maximize our time in the strategic and proactive mode and we're now able to plan a global mobility strategy because we have clear visibility into budget and total transparency of the process. The fact that we have a strategic partner versus a responsive provider is a paradigm shift. VISANOW has enabled us to take our mobility thinking to the next level."

*Todd Kozan, Senior Manager
Sapient®*

	VISANOW	Traditional Provider
Faster Responses		
Attorney response time	30 minutes or less	Hours to days
Application preparation incl. submission to government	Hours	Days or weeks
Greater Access to Information		
Secure, web-based case management platform with global 24/7 access for employers and employees	✓	✗
Automatic documentation of all communication with legal team	✓	✗
Real-time status updates and automatic prompts for required action	✓	✗
Time Savings		
HR no longer intermediary between employee and provider thanks to employee direct access to case information and attorneys	✓	✗
Online review and approval of forms	✓	✗
Lower, Predictable Costs		
Fees 25-50% below industry average	✓	✗
Fixed fees with no hidden costs regardless of case complexity	✓	✗ Possibly initial "fixed fee" not including additional hours and incidentals
Guaranteed Success		
Success Guarantee: Refund of legal fees for unsuccessful applications*	✓	✗
Dedicated customer service team	✓	✗
Scalable process adjusts to varying hiring volumes	✓	✗

**U.S. visa applications only*

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