



VISANOW's Security Overview

VISANOW adheres to stringent security standards and utilizes the most advanced Internet security technology that is available today. To safeguard your information, VISANOW is committed to maintaining our security standards and continually assessing the latest technology.

1. Hosting Center and Infrastructure / Environment

VISANOW hosts its website and database servers at ServerCentral, which maintains a hosting facility near downtown Chicago. ServerCentral has completed an SAS 70 Type II audit that covers operations for VISANOW's equipment and network infrastructure.

The auditors issued a report regarding the following controls:

- Organization and Administration
- Human Resources Security
- Physical Access
- Environmental Security
- Backup and Recovery
- Computer Operations
- Change Management
- Logical Access
- Secure Storage and Media Destruction
- Disaster Recovery Preparedness
- Support Operations
- Customer Provisioning and Implementation

The auditor's examination, performed in accordance with standards established by the American Institute of Certified Public Accountants (AICPA), resulted in an opinion that the controls were "operating with sufficient effectiveness to provide reasonable...assurance that the control objectives...were achieved" during the specified time period.

2. Website Security

Multiple layers of security protect the VISANOW site. At the most basic level, each account is password protected. All account information is encrypted via Verisign 128 bit Secure Socket Layer (SSL) security. Another layer of protection is the use of ASP.net form authentication pages. The web application utilizes only compiled code modules and does not expose any underlying source code. Further, sensitive data transmissions (in-transit data) are encrypted using the latest Advanced Encryption Standards. All sensitive data is stored in encrypted MS SQL Server database tables. This multi-faceted secure approach conforms to best-practice web security standards.